

In this seminar, second part

B. Overview and overall evaluation of the seminars

- I. Structure, themes
- II. Implementation
- III. Feedback from participants
- IV. Major points

Questions, comments at any time!

Structure, themes of seminars

Internal QA at HEIs (I.)

External QA: types, foci (II-III.)

Methodology of external QA (IV-VIII., X-XI., XIV-XV.)

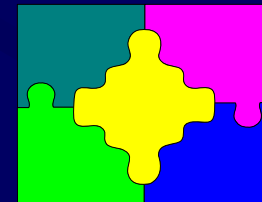
Information systems (IX., XII-XIII.)

Organisational setups in Europe (XVI.)

Project management (XVII.)

AZVO development + summary (XVIII.)

→ *Plus seminars for HEIs involving also agency relevant themes*



Overview of evaluation steps

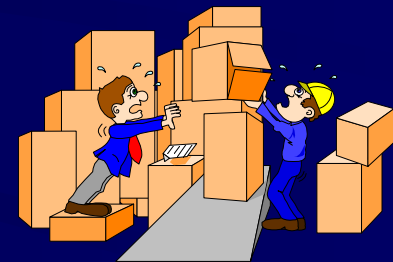
1. Criteria and procedures
2. Self evaluation
3. Expert tasks
4. Selection of experts
5. Training of experts
6. Site visit
7. Evaluation report
8. The results of evaluation
9. Feedback
10. Monitoring and follow-up
11. Closing the quality loop



Implementation of the seminars

Features (intended):

- Concise and focussed (still lengthy at times...)
- Theory and practice, many actual examples
- Participation of staff
 - presentation
 - discussion
 - feedback and evaluation
 - “follow-up” in cases
- Possibilities, options presented instead of “true” recepies!



Feedback from participants₁

 See grades in handout!

As to written comments:

- themes (+)
- structure, clarity (+)
- competence (+)
- length (–)
- actual examples (–) → (+)
- staff participation (–) → (+)
- overall (+)



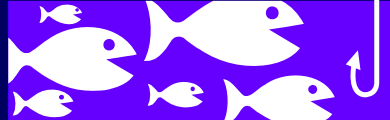


Feedback from participants₂

Current comments?

- ...

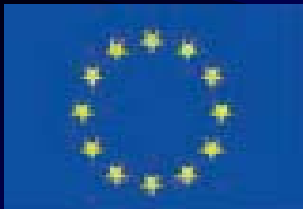
Major points of the seminars

1. Responsibility for quality lies basically with HEIs (internal QA - PDCA)
2. Independent external reflection is needed (ext. QA)
3. Aims, objectives, context → procedures and methods
4. QA of HE has become a profession (methodology!)
5. External QA agencies need qualified, well trained and experienced professionals
6. Selection and training of experts! 
7. Organisational setups: various models exist
8. Importance of internationalisation and networking
9. General framework for Europe: ESG

The final “message”

There is no royal way...

Cherish the European principles and values
and
act according to your local context and needs



Thank you for your
attention!

